

Date: January 20, 2026

To: General Manager
Board of Directors

From: Timothy Kea, Program Manager, Financial Systems
Budget & Forecast Department

Subject: December 2025 Monthly Performance Report

The monthly system-wide ridership increased by 2.8% in December compared to the same month in the prior year. Passenger revenue increased by 2.4%, and system costs per boarding increased by 3.3%, from \$10.26 to \$10.60, compared to December 2024. The monthly Streetcar ridership decreased by (8.3%) compared to last year.



1. Weekly system ridership increased by 1.7% in December compared to the previous year. Weekly ridership increased by 2.7% on bus, 7.8% on WES, 20.4% on LIFT/Cab/TNC (Transportation Network Company), but decreased (0.9%) on MAX.
2. Weekday fixed route ridership was 183,702 in December, an increase of 0.8% compared to the prior year. Ridership increased by 2.1% on bus, 7.8% on WES, but decreased (1.6%) on MAX. Weekend fixed route ridership increased by 5.3% on bus, and 1.4% on MAX.
3. The five MAX lines averaged 60,425 weekdays, 53,009 Saturdays, and 45,101 Sunday boardings in December. Weekday ridership on the five MAX lines averaged 23,993 on the Blue Line, 14,640 on the Red Line, 7,542 on the Yellow Line, 9,244 on the Green Line, and 5,006 on the Orange Line. Total MAX ridership decreased (13.6%) during the weekday peak, but increased 8.5% during weekday off-peak periods, resulting in a (1.6%) decrease in weekday MAX ridership.

MAX weekend ridership increased by 4.3% on Saturday, but decreased by (1.8%) on Sunday compared to last year.

Total MAX weekly ridership in December decreased by (0.9%) compared to last year.

4. Bus averaged 122,836 weekdays, 88,963 Saturdays, and 75,963 Sunday boardings in December. Bus ridership decreased (0.1%) during weekday peak periods, but increased 4.0% during weekday off-peak periods, resulting in a 2.1% increase in weekday bus ridership.

Bus weekend ridership increased by 8.1% on Saturday and 2.1% on Sunday compared to last year.

Total weekly bus ridership in December increased by 2.7% year over year.

Bus weekly ridership increased 7.6% on frequent routes, but decreased (8.6%) on non-frequent routes compared to last December.

5. WES averaged 441 daily boardings in December, a 7.8% increase compared to the prior year. In December, WES operated with 8 late trains, zero trains out of service, zero missed pullouts, and two vehicle mechanical failures, resulting in 98.2% of trips made on time. WES runs every 45 minutes on weekdays during the morning and afternoon rush hours. It is considered On-Time if it arrives at the destination platform (Beaverton TC to Wilsonville) within 4 minutes of the published arrival time.
6. Weekly LIFT/Cab/TNC ridership increased by 20.4% in December. Weekday and weekend ridership increased 20.3% and 21.1%, respectively, compared to the prior year.
7. December passenger revenues were \$5.2 million, an increase of 2.4% compared to last year.
8. Fixed Route Operating costs/boarding ride measure the direct cost of providing each ride. Operations costs are labor, energy, and expendable supplies to provide transit service and maintain vehicles and plant facilities. The average fixed route operating costs per boarding increased from \$9.41 to \$9.64, a 2.4% increase compared with last December.
9. Weekday Streetcar ridership averaged 1,219 on A-Loop, 1,417 on B-Loop, and 4,673 on the North South (NS) line, which decreased by (26.6%), (13.3%), and (0.7%), respectively, compared to December 2024.

In December, Streetcar's On-Time Performance for the A-Loop, B-Loop, and NS line are 75.0%, 74.0%, and 81.0%, respectively. The Streetcar is owned by the City of Portland and operated by TriMet.

SYSTEM RIDERSHIP SUMMARY

Measure	Dec 25	Dec 24	% Change	FY26-TD	FY25-TD	% Change
Avg Weekday Boardings						
Fixed Route						
Bus-Other Service	34,178	33,704	1.4%	37,538	36,100	4.0%
Bus-Frequent Service*	<u>88,658</u>	<u>86,653</u>	2.3%	<u>94,392</u>	<u>91,330</u>	3.4%
Subtotal All Bus	122,836	120,357	2.1%	131,931	127,430	3.5%
MAX	60,425	61,400	-1.6%	63,990	68,210	-6.2%
Commuter Rail	<u>441</u>	<u>409</u>	7.8%	<u>511</u>	<u>480</u>	6.4%
Fixed Route Total	183,702	182,166	0.8%	196,432	196,120	0.2%
Paratransit						
LIFT, Cabs & TNC**	2,742	2,279	20.3%	2,765	2,330	18.6%
System Total	186,444	184,445	1.1%	199,196	198,450	0.4%
Avg Weekly Boardings						
Fixed Route						
Bus-Other Service	208,440	228,063	-8.6%	228,246	220,041	3.7%
Bus-Frequent Service*	<u>570,666</u>	<u>530,350</u>	7.6%	<u>605,141</u>	<u>578,182</u>	4.7%
Subtotal All Bus	779,106	758,413	2.7%	833,387	798,223	4.4%
MAX	400,235	403,749	-0.9%	421,732	448,217	-5.9%
Commuter Rail	<u>2,205</u>	<u>2,045</u>	7.8%	<u>2,554</u>	<u>2,384</u>	7.1%
Fixed Route Total	1,181,546	1,164,207	1.5%	1,257,673	1,248,824	0.7%
Frequent Bus % of Total Bus	73.2%	69.9%	3.3%	72.6%	72.4%	0.2%
Paratransit						
LIFT, Cabs & TNC	15,935	13,232	20.4%	16,029	13,498	18.8%
System Total	1,197,481	1,177,439	1.7%	1,273,702	1,262,321	0.9%
Operations Cost / Boarding Ride ***						
Fixed Route						
Bus-Other Service	\$12.51	\$11.35	10.22%	\$10.70	\$10.19	5.00%
Bus-Frequent Service*	\$7.50	\$7.53	-0.40%	\$6.55	\$6.28	4.30%
Subtotal All Bus	\$8.84	\$8.65	2.20%	\$7.68	\$7.35	4.49%
MAX	\$10.71	\$10.32	3.78%	\$9.82	\$8.48	15.80%
Commuter Rail	\$118.03	\$112.71	4.72%	\$83.45	\$90.80	-8.09%
Fixed Route Total	\$9.64	\$9.41	2.44%	\$8.54	\$7.90	8.10%
Paratransit						
LIFT, Cabs & TNC	\$81.86	\$82.36	-0.61%	\$80.58	\$81.92	-1.64%
System Total	\$10.60	\$10.26	3.31%	\$9.41	\$8.69	8.29%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

All other bus lines, plus special services are included under "Other Bus Services".

** Transportation Network Company (TNC eff. FY2024)

*** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Dec 25	Dec 24	% Change	FY26-TD	FY25-TD	% Change
Ridership (Bus, MAX, WES)						
Avg. Weekday Boarding Rides	183,702	182,200	0.82%	196,430	196,120	0.16%
Avg. Weekday Originating Rides	157,225	156,098	0.72%	169,070	168,100	0.58%
Monthly Boarding Rides/Rev. Hour	33.86	34.22	-1.05%	35.95	37.01	-2.88%
Revenue & Cost Efficiency (Bus, MAX, WES)						
Passenger Revenue/System Cost	7.54%	7.86%	-0.32%	8.55%	9.19%	-0.63%
System Cost/Boarding Ride	\$12.76	\$12.35	3.32%	\$11.42	\$10.19	12.07%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$308.83	\$310.69	-0.60%	\$292.71	\$277.20	5.60%
Labor Productivity (Bus, MAX, WES)						
Bus & Rail Operator Attendance	87.38%	87.16%	0.22%	87.15%	88.09%	-0.94%
Bus & Rail Maintenance Attendance	93.17%	91.66%	1.51%	93.11%	93.21%	-0.10%
WES Maintenance & Admin Attendance	93.91%	96.84%	-2.92%	90.43%	91.21%	-0.79%
Weekly Boarding Rides Per Full Time Employee	336.6	327.8	2.68%	353.9	362.0	-2.23%
Service Supplied (Bus, MAX, WES)						
Bus Miles Between Mechanical Failures - Lost Service	9,229	9,682	-4.68%	10,410	9,047	15.06%
Bus Collisions/100,000 Miles	3.30	3.00	10.00%	2.97	2.93	1.37%
Bus % Maintained Pullouts	100.00%	99.94%	0.06%	99.99%	99.96%	0.03%
Bus On-Time Performance(1)	86.60%	86.70%	-0.10%	85.17%	85.92%	-0.75%
MAX Car Miles/Svc Delay Defects(2)	9,813	9,607	2.15%	10,174	10,549	-3.55%
MAX Collisions/100,000 Miles	1.80	2.10	-14.29%	1.82	2.07	-12.08%
MAX % Maintained Pullouts	99.68%	99.94%	-0.26%	99.85%	99.34%	0.51%
MAX On-Time Performance(1)	88.80%	78.60%	10.20%	82.65%	78.67%	3.98%
WES Miles/Relevant Failure	3,234	6,174	-47.62%	6,223	6,223	0.00%
WES Collisions	0.00	0.00	N/A	0.00	0.00	N/A
WES % Maintained Trips	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%
WES On-Time Performance(1)	98.20%	99.30%	-1.10%	98.82%	98.73%	0.08%

(1) By departures at route timepoints

(2) Eff. Jan 2017, MAX car miles divided by in-service delays(>5 mins w/mech incident) and mainline failures(out of service). **ii**

STREETCAR PERFORMANCE REPORT (1)				<u>12 Month Average</u>		
Streetcar Operation	Dec 25	Nov 25	Dec 24	This Year	Prev. Year	% Change
Average Weekday Ridership						
A-Loop Boardings	1,219	1,290	1,661	1,599	1,844	-13.3%
B-Loop Boardings	1,417	1,575	1,634	1,660	1,863	-10.9%
North South Line Boardings	4,673	4,328	4,706	4,991	5,445	-8.3%
Average Weekend Ridership						
A-Loop Boardings	1,792	3,254	2,409	2,919	3,063	-4.7%
B-Loop Boardings	2,074	2,221	2,419	2,858	2,886	-1.0%
North South Line Boardings	5,795	6,103	6,243	6,444	6,835	-5.7%
Average Weekly Ridership						
A-Loop Boardings	7,887	9,704	10,714	10,915	12,284	-11.1%
B-Loop Boardings	9,159	10,096	10,589	11,158	12,201	-8.5%
North South Line Boardings	29,160	27,743	29,773	31,398	34,058	-7.8%
Monthly Ridership						
A-Loop Boardings	34,788	42,270	46,989	47,474	53,313	-11.0%
B-Loop Boardings	40,382	42,214	46,006	48,376	52,900	-8.6%
North South Line Boardings	128,507	115,977	129,016	135,793	147,282	-7.8%
A-Loop Boardings/Rev Hour	23.6	30.1	34.7	34.4	34.3	0.4%
B-Loop Boardings/Rev Hour	28.2	29.8	32.3	33.7	34.3	-1.8%
North South Boardings/Rev Hour	34.6	33.3	51.0	44.3	54.6	-18.8%
System Boardings/Rev Hour	30.8	31.8	41.8	38.7	43.7	-11.5%
Service						
Vehicle Revenue Hours	6,620	6,305	5,305	5,989	5,799	3.3%
Vehicle Revenue Miles	31,519	30,181	30,933	31,184	32,020	-2.6%
Service Quality						
A-Loop On-Time Performance	75.00%	75.00%	76.00%	77.25%	80.50%	-3.25%
B-Loop On-Time Performance	74.00%	73.00%	73.00%	71.67%	72.33%	-0.67%
North South On-Time Performance	81.00%	80.00%	79.00%	79.58%	77.92%	1.67%
Operator Attendance						
Excused Absence	0.15%	0.36%	0.03%	0.20%	0.24%	-0.04%
Family Leave	11.82%	4.36%	7.73%	6.96%	4.85%	2.11%
Unexcused Absence	0.29%	0.27%	0.17%	0.33%	0.14%	0.19%
Sick Leave	2.98%	3.79%	10.93%	5.61%	6.56%	-0.95%
Industrial Injury	2.25%	2.17%	1.70%	2.19%	1.33%	0.86%
Contractual Absence	0.00%	0.00%	0.34%	0.31%	0.35%	-0.03%
Maintenance Attendance						
Excused Absence	0.04%	0.18%	0.08%	0.11%	0.09%	0.01%
Family Leave	1.43%	5.48%	3.52%	2.76%	3.98%	-1.22%
Unexcused Absence	0.00%	0.00%	0.08%	0.00%	0.20%	-0.20%
Sick Leave	1.11%	1.95%	6.90%	2.11%	2.25%	-0.13%
Industrial Injury	0.00%	4.47%	0.00%	0.41%	0.00%	0.41%
Contractual Absence	0.71%	0.00%	0.00%	0.47%	0.21%	-0.03%
Overall Attendance						
	86.12%	88.74%	81.57%	86.86%	88.30%	-1.43%